

Walmart Supplier Quality Excellent Program

**PO Accuracy & ASN**

Description	Defect Definition	Fines
Overage	PO line shipped exceeds quantity ordered.	\$200 per defect + \$1 per impacted case
Item Not on PO	Item shipped does not match item on PO.	
Wrong Pack	Vendor pack quantity shipped does not match vendor pack quantity on PO.	
Not Walmart Freight	Supplier shipped non-Walmart freight.	
ASN Mismatch	PO Lines where ASN is present but ASN QTY and Received QTY do not match.	
Rework	Item is relabeled, poly-bagged, boxed, taped, or other rework incurred at the DC.	
ASN Not Downloaded	ASN failed to download.	\$25 flat fee per PO

**Barcode & Labeling**

Description	Defect Definition	Fines
Barcode Compliance	Wrong format, Incorrect Quantity, Incorrect Barcode, or other barcode defects	\$200 Admin fee per defect + \$1/case impacted
Labeling Compliance	Incorrect Quantity, Missing/Incorrect Description, Item#, or Vendor Stock # or other labeling defects	

**Packaging, Pallet and Load Compliance**

Description	Defect Definition	Fines
Packaging Compliance	Weak packaging/glue/tape, poor perforations, Missing tray/lid, loose wrap, undersized/oversized case, selling units not secured, or other packaging defects	\$200 Admin fee per PO + \$1/case impacted
Pallet Labeling	Missing shipping label or other pallet labeling	\$200 Admin fee per PO + \$4/pallet impacted
Pallet Securement	Poor securement or other pallet securement defects	
Pallet Build	Pallet overhang, excessive height, or other pallet build defects	
Pallet Quality	Non-compliant with Grade A standards, non-compliant size, or other pallet quality defects	
Load Stability	Shifted, unstable, not palletized, or other load stability defects	\$200 Admin fee per PO + \$20/load impacted
Load Segregation	Segregation by PO Type, PO, Item, or other load segregation defects	